

Position Title: Interpreter/Tour Guide

Department: Operations

Supervised by: Tour Operations Manager

Category: Non-exempt Status: Seasonal

Taliesin Preservation, Inc. (TPI) is a Wisconsin 501(c)(3) founded in 1990. As stewards, TPI's dual mission is to preserve the cultural, built and natural environments that comprise the Taliesin property in Spring Green, Wisconsin, and to conduct public educational and cultural programming that provides a greater understanding of Frank Lloyd Wright's architecture and ideas. To learn more about our work, please visit www.taliesinpreservation.org.

Position Summary:

The Interpreter/Tour Guide provides a welcoming environment and rewarding learning experience to guests by delivering guided tours of the Taliesin estate.

Essential Functions:

- Greet and welcome tour guests at the Visitor Center;
- Safely manage tour group during transportation to the estate via shuttle;
- Conduct assigned estate tours within timelines and tour guidelines;
- Participates in initial paid training and continuous learning to keep up to date;
- Continually stays informed about preservation work on the estate;
- Conducts accessible, specialty, group, and event tours as assigned;
- Assists with keeping the Visitor Center in good condition and general wayfinding for guests in downtime between tours;
- Conducts research and assists with updating tour scripts and training as assigned; and
- Other duties as assigned.

Minimum Qualifications:

- Clear communication and presentation skills;
- Ability to memorize facts and scripts;
- Experience synthesizing material into an engaging and educational experience;
- Demonstrated interpersonal and customer service skills;
- Comfortable working independently with limited supervision;
- Ability to maintain a schedule; and
- Willingness to work a flexible schedule.

Preferred Qualifications:

- Previous interpreter, tour guide, docent, public speaking, teaching, or public performance experience;
- A knowledge of the life and work of Frank Lloyd Wright, Taliesin, the experience of the Taliesin Fellowship and the mission of TPI.

Expected Hours of Work:

During the tour season, TPI is a seven day a week operation. Seasonal employees work variable hours. Seasonal, non-exempt positions at TPI fall within the FLSA (and analogous WI) exemption for recreational and amusement establishments. Therefore, employees hired for these positions will **not** be entitled to overtime pay for hours worked in excess of 40 hours per week.

Physical Demands and Employment Environment: The physical demands and work environment described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations will be made to enable individuals with disabilities to perform the essential functions of this job.

- Physical Demands: While performing the essential functions of this job, the employee is occasionally required to stand; walk; sit; use hands to handle or feel objects, tools or controls; reach with hands and arms; climb stairs; balance; stoop, kneel, crouch or crawl; and consistently talk or hear; and rarely taste or smell. The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by the job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.
- Work Environment: While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. The noise level in the work environment is usually moderate.
- OSHA Risk Classification for COVID-19 Exposure: Medium Risk: This position requires frequent/close contact with the public and other co-workers and is therefore determined to fall within the Medium Risk category as defined by OSHA. To further minimize risk, employees are required to follow TPI's Safe and Healthy Workplace guidelines and related personal and facility infection control policies.

Taliesin Preservation Is an Equal Opportunity Employer.

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Date:

This description does not constitute a contract for employment with Taliesin Preservation, Inc., or any affiliate, either express or implied, and TPI reserves the right at any time to change, delete, or add to any of the provisions at its sole discretion. Furthermore, the provisions of this description are designed by TPI to serve as guidelines rather than absolute rules, and exceptions may be made from time to time on the basis of particular circumstances.